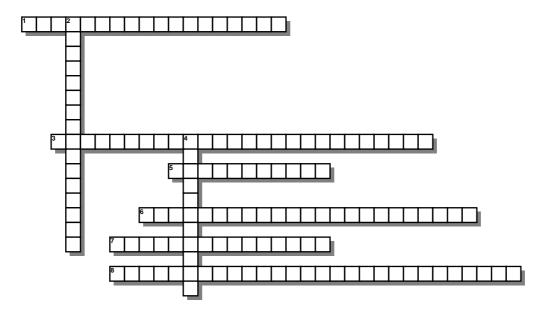
Lloyds TSB



Across

- 1 The principle of treating all people the same and not discriminating against someone on the basis of their sex, race, religion
- 3 Lloyds TSB is supporting disabled athletes through its partnership with this organisation
- 5 The purchase of one business by another through buying shares or assets
- 6 The name of teh brochure to give guidance to all Lloyds TSB employees on disability
- 7 The wide variety of activities that a customer experiences when dealing with any organisation
- 8 A training programme focused upon the needs of each individual

Down

- 2 Legislation passed by Parliament to create laws
- 4 The process for finding and selecting staff with the necessary skills and experience to fill the jobs available in a business

Possible Answers:

Acts of Parliament, British Paralympic Programme, Positive About Disability, acquisition, customer service, equal opportunities, personal development programme, recruitment