



THE TIMES 100

Edition 14

FirstGroup: Investing in safety Lesson plan

Content area

- Health and safety
- Legislation
- Duties of employers
- Customer/ employee protection

Method

This resource can be used for general classwork, homework or learning skills for investigation.

It is a good simple exercise in bringing the various terminologies together in understanding what it means, and how it can be used in context. This allows the pupils to bring out more in discussion and understand that the topics covered in Business Studies are not insular. The outcome will be by differentiation.

First Activity:

Using the case study and any other resources, define the following words:

Organisation; priorities; aims; objectives; public transport; private transport; responsibility; safety culture; HASAWA; culture; organisation; turnover; employer; employee; employment; stakeholders; franchisors; franchisees, franchises; diversification; subsidiary; values; beliefs; principles; prevention; correction; zero tolerance; working practices; ethos; injury prevention; hands-free; monitoring; legislation; safety procedures; work equipment; risk assessment; HSC; ORR; HMRI; HSE; training; development; best practice; leadership; management; handbook; stakeholders; Disability Discrimination Act; reputation; high visibility jacket; CCTV; Advances Safe Driving Course; Benchmarking.

Second Activity

Once you have completed the definitions link the following words together to form a paragraph. The words do not necessarily have to be in any order but must be in context of FirstGroup.



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Questions

1. Where does FirstGroup operate?
2. How many customers use First transport each year?
3. How has FirstGroup grown to become the UK's largest bus service?
4. What are FirstGroup's values?
5. In the case study, FirstGroup goes to great lengths to incorporate injury prevention at every opportunity. Why is this important?
6. Give examples of how FirstGroup has incorporated injury prevention into its working environment.
7. The HASAWA govern safety in the UK. What legislation has been introduced into the working environment?
8. How does the governing body for health and safety ensure that standards are met throughout this industry?
9. Who are the stakeholders of FirstGroup?

Activities

- Produce an audit on the different health and safety precautions that have been taken to minimise risk to the students.
- Find out what Health and Safety legislation is incorporated in each department of your college / school.

Other resources

- MP3 download of the full case study
- Summary of the case study . 500 words
- Brief of the case study. for lower ability pupils
- Interactive online quizzes
- Revision theory:
<http://www.thetimes100.co.uk/theory/theory--health-safety--262.php>
<http://www.thetimes100.co.uk/theory/theory--employment-legislation--261.php>
<http://www.thetimes100.co.uk/theory/theory--aims-objectives--361.php>
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